

Zivid 2+ User Guide

Rev 1.10

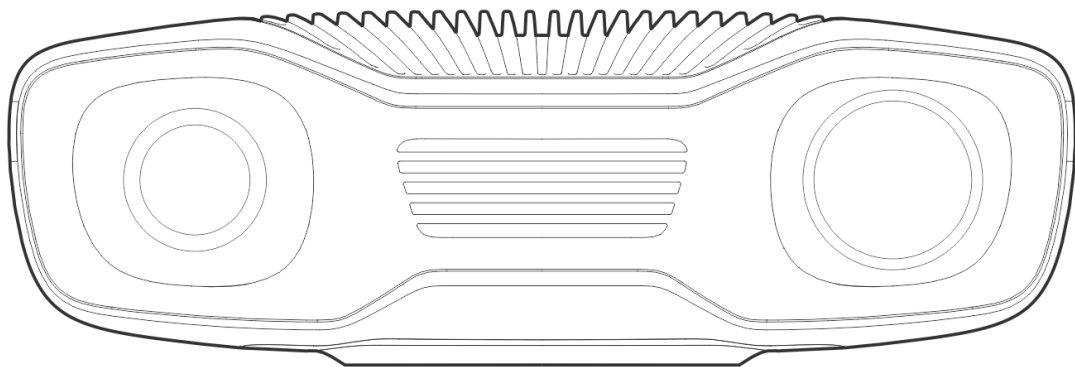


Table of Contents

1. Regulatory Information	3
2. Unboxing	6
3. System Requirements	7
4. Mechanical Installation	8
4.1 Working Distance and Field-of-View	8
4.2 Mechanical Interface	11
4.3 Mounting	13
4.4 Positioning Correctly	14
5. Connectivity and Power Supply	19
5.1 Connectors	19
5.2 Connecting to the computer	21
6. Support	24
7. Service and Maintenance	25
8. About Zivid	26

1. Regulatory Information

The Zivid 2+ camera is compliant to international product compliance standards and regulations. Among these are:

Product Safety

- **International** : IEC 62368-1, documented in CB test report and -certificate.
- **USA and Canada** : UL 62368-1/CAN/CSA-C22.2 NO. 62368-1, documented in NRTL Description report and certificate.
- **Europe** : EN 62368-1, documented in European group differences and national differences to CB test report, European Directive 2014/35/EU (LVD).
- **Australia** : AS/NZS 3820, documented in Letter of Authorization.

Electromagnetic Compatibility (EMC)

- **International** : CISPR 32 and CISPR 35, IEC 61000-3-2 and IEC 61000-3-3.
- **Europe** : EN 55032 Class B, EN 55035, EN 61000-3-2 and EN 61000-3-3, European Directive 2014/30/EU (EMC).
- **USA** : FCC15B Class B (see note 1).
- **Canada** : ICES-003 (B) / NMB-003 (B) (see note 2).
- **South Korea** : KS C 9832 and KS C 9832.

Photobiological Safety

- **International** : IEC 62471-5, Classified acc. to risk group 2. Documented in CB test report and -certificate (see note 3).

Ingress protection

- EN 60529 - The product is tested for compliance according to IP65. (See note 4).

Environmental Compliance

- **Europe** : RoHS Directive 2011/65/EU with amd. (EU) 2015/863. REACH Regulation (EC) No 1907/2006.

Notes

- **USA - EMC Class B**

FCC Compliance Statement :

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Class B Interference Statement :

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Do not modify the equipment :

Changes or modifications to the equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. I.e.: Do not modify the equipment. This will:

- Void the regulations listed above.
- Might limit the intended use of the equipment.
- Might cause hazardous situations.
- Might lead to harmful interference with other equipment or radio communication.
- Might cause damage to the system.

- **Canada - EMC Class B**

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

- **Photobiological Safety, Risk Group 2**

As with any bright light source, do not stare into the beam, RG2 IEC 62471-5.



- **Ingress Protection**

The camera's fan-duct is outside the IP65 classified enclosure (the fan itself is classified as minimum IP65).




- **Mounting**

Read the mounting instructions before installation and follow these thoroughly. Use the intended mounting accessories and hardware. Mounting the camera incorrectly could result in hazardous situations, malfunctions, or damage to the camera.

- **Ambient temperature**

Do not use the product in areas where ambient temperature exceeds the specified range given in the datasheet. This could cause overheating, result in hazardous situations, malfunctions or damage to the camera.

- **Explanation of symbols marked on the product**

Symbol	Explanation
	The product must be supplied from a DC power source.
	After the product's end of life, it must be handled according to any national laws and regulations for electronic waste. Do not discard the product as unsorted waste.
	Read the user manual.

- **Compliance documentation**

Please contact Zivid for access to declarations of conformity or other publicly available compliance documents.

2. Unboxing

In the Zivid box you will find:

- Zivid 2+ 3D camera

Optional/as ordered:

- 24V power supply
- Power cables (straight connector), available in 5 m, 10 m, and 20 m
- Power extension cables (angled connector), available in 3 m
- Ethernet (CAT-6A) cables (straight connector), available in 5 m, 10 m and 25 m
- Ethernet (CAT-6A) extension cables (angled connector), available in 3 m
- Calibration Board
- Mount of choice ([Stationary Mount](#) or [On-Arm Mount](#))
- Tripod Adapter

All accessories can be [ordered separately](#) .



3. System Requirements

OS	Windows 10/11, Linux Ubuntu 20.04/22.04/24.04 [1] or Jetson Linux 35/36
Dedicated GPU	<p>It is also the best choice if the GPU will be used for more than Zivid's computations. A medium to high-end NVIDIA GPU with at least 3 GB of memory is required for optimal performance. This is the preferred solution for Zivid.</p> <p>Recommendations:</p> <ul style="list-style-type: none">• NVIDIA GeForce GTX 1060 or better• NVIDIA GeForce MX150 or better
CPU with integrated GPU	<p>The benefit of an integrated GPU is that the data transfer from GPU to CPU is fast. It is also beneficial for applications that require low power consumption, e.g., battery-powered mobile platforms. A high-end integrated GPU with at least 3 GB of memory available is required for optimal performance.</p> <p>Recommendations:</p> <ul style="list-style-type: none">• Intel i7 with HD630 or better
Ethernet	<p>Full performance:</p> <ul style="list-style-type: none">• 10GBASE-T (10G Copper Ethernet) adapter connected via PCI Express or Thunderbolt 3 <p>Reduced performance:</p> <ul style="list-style-type: none">• 1000BASE-T and NBASE-T (1G, 2.5G, and 5G over copper) connections <p>Recommendations:</p> <ul style="list-style-type: none">• ASUS XG-C100C 10G Network Adapter PCI-E x4 Card• QNAP QNA series Thunderbolt 3 to 10GbE Adapter

[1] Support for Ubuntu 18.04 is removed since SDK 2.10.

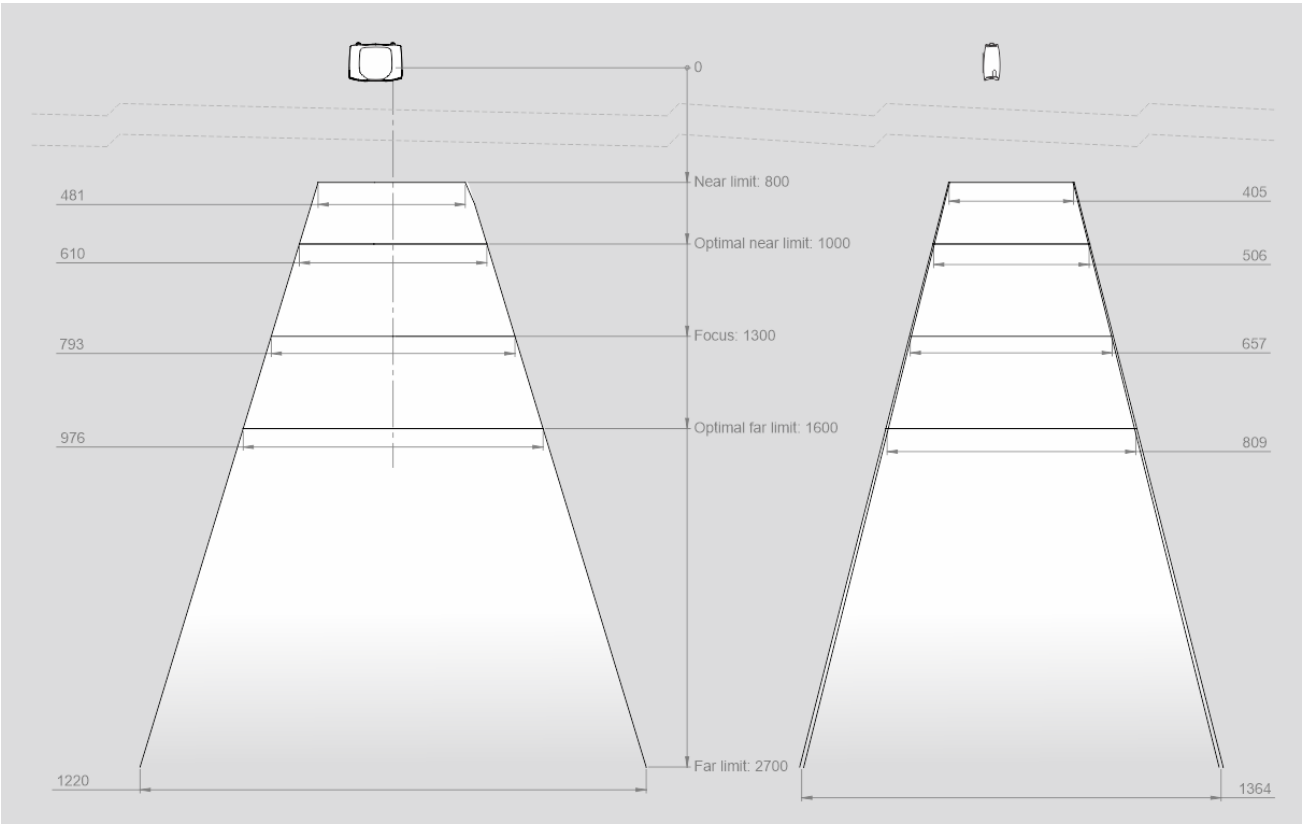
Check out the [Recommended Industrial PCs](#) if you need recommendations for compute devices.

4. Mechanical Installation

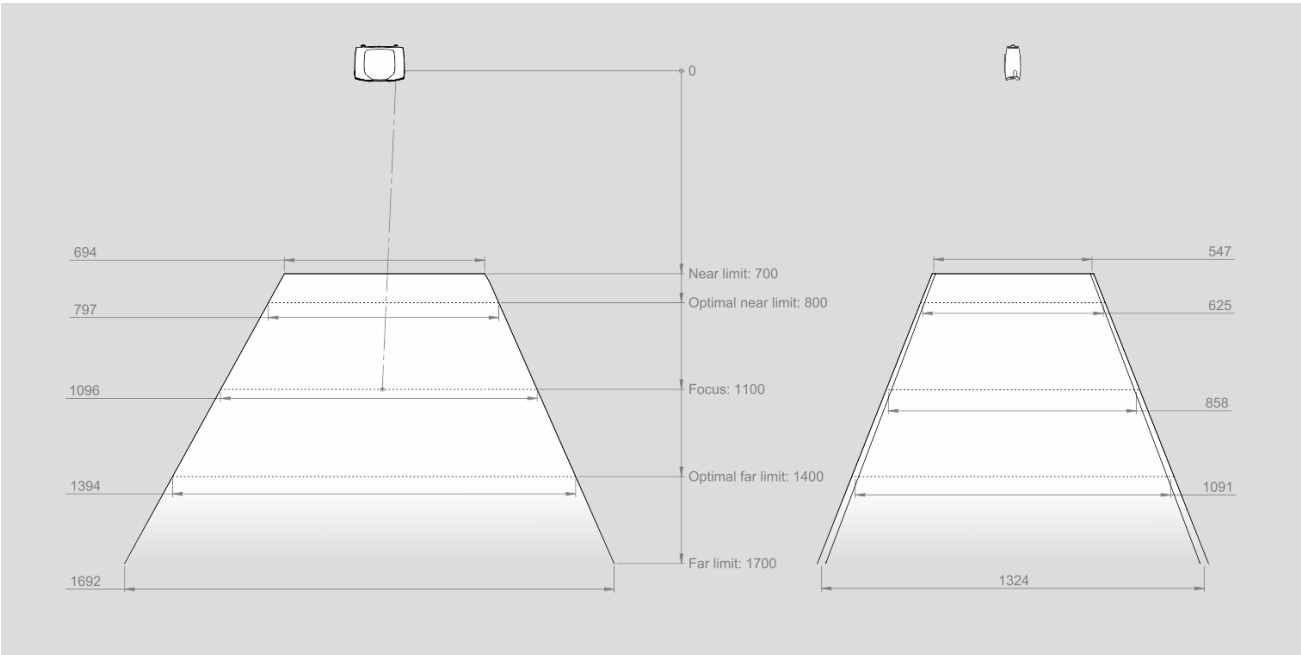
4.1. Working Distance and Field-of-View

Check out our [FOV and imaging distance calculator](#) to find the relation between distances and FOV for the Zivid cameras.

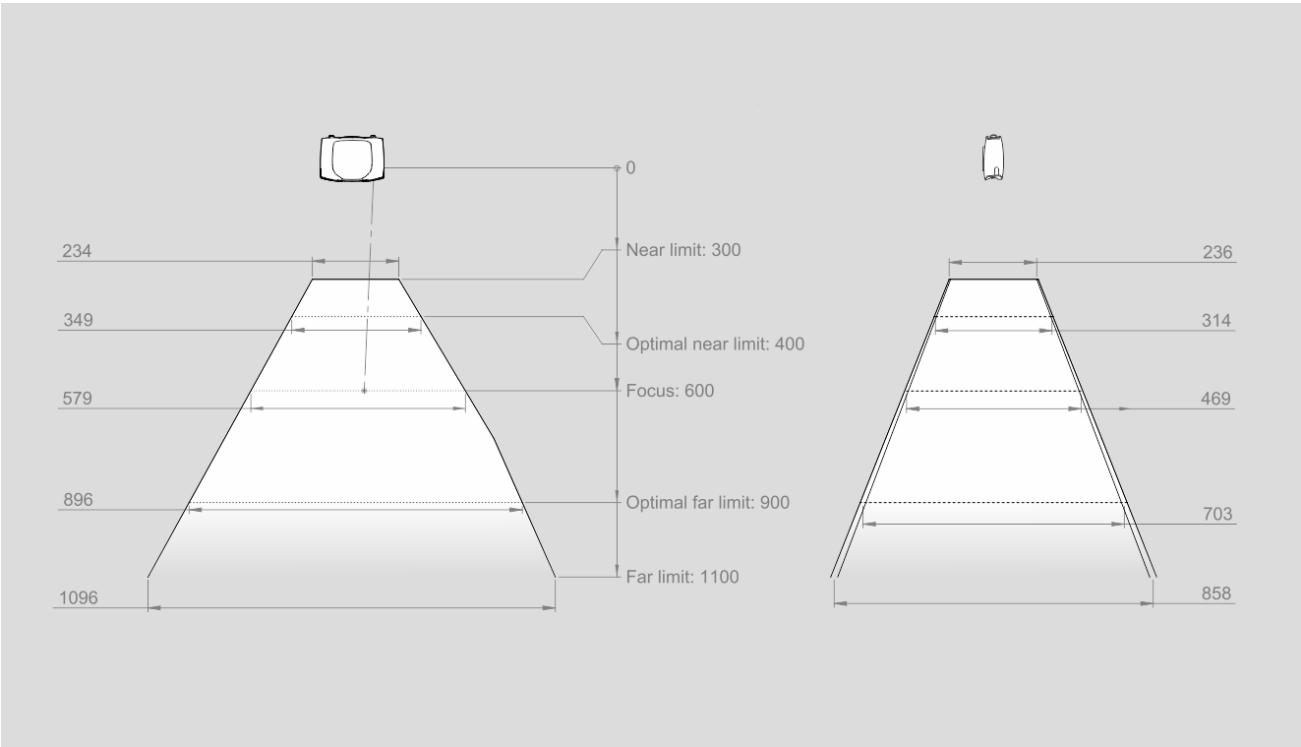
MR130/M130



LR110/L110



MR60/M60



CAD model information

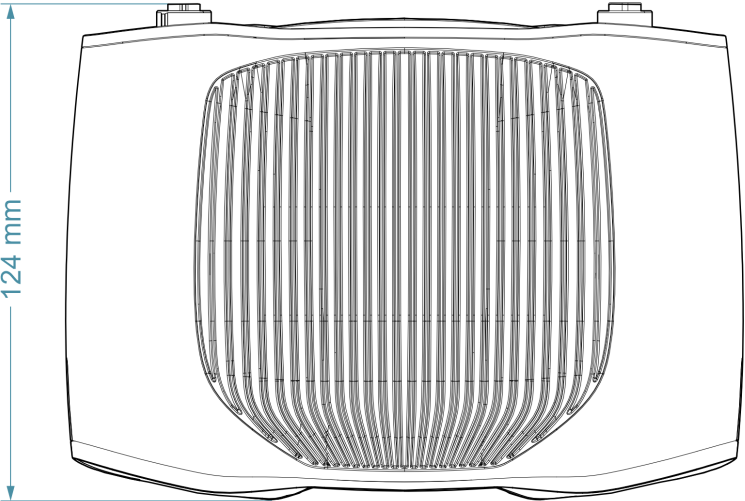
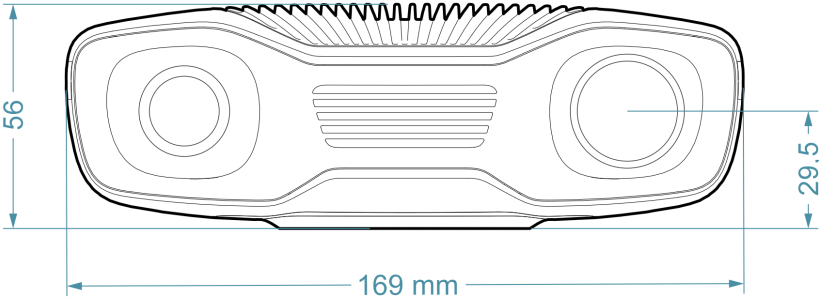
The datum reference of the Zivid 2+ CAD models is at the center of the Ø5 positioning hole as shown below.



The [Optical Center Label](#) is found relative to the datum reference.

4.2. Mechanical Interface

Dimensions



Mounting Specifications

This Zivid camera has three M5 mounting holes, one Ø5 positioning hole, and one Ø5x1 obround alignment hole. We recommend using DIN 912 / ISO 4762 Hexagon or ISO 14579 Hexalobular socket head cap screws in stainless steel (A2 or A4). To ensure not damaging the threads, we recommend not exceeding the specified maximum torque value when fastening the screws.



Flatness of Mounting Surface

For optimal performance we recommend a mounting surface flatness of $\pm 0,05$ mm or better. Mounting the camera to an uneven surface can in some cases affect the calibration.

We recommend using one of the [Zivid Camera Mounts](#) to ensure problem free installation of the camera.



4.3. Mounting

Read our guidelines about mounting options for Zivid cameras.

Note

The camera must be completely still during the acquisition to deliver the specified 3D image quality. Otherwise, it is completely safe to move it, e.g. when mounted on a robot or any other moving platform.

Mounting Accessories

Mounting accessories can be ordered at shop.zivid.com.



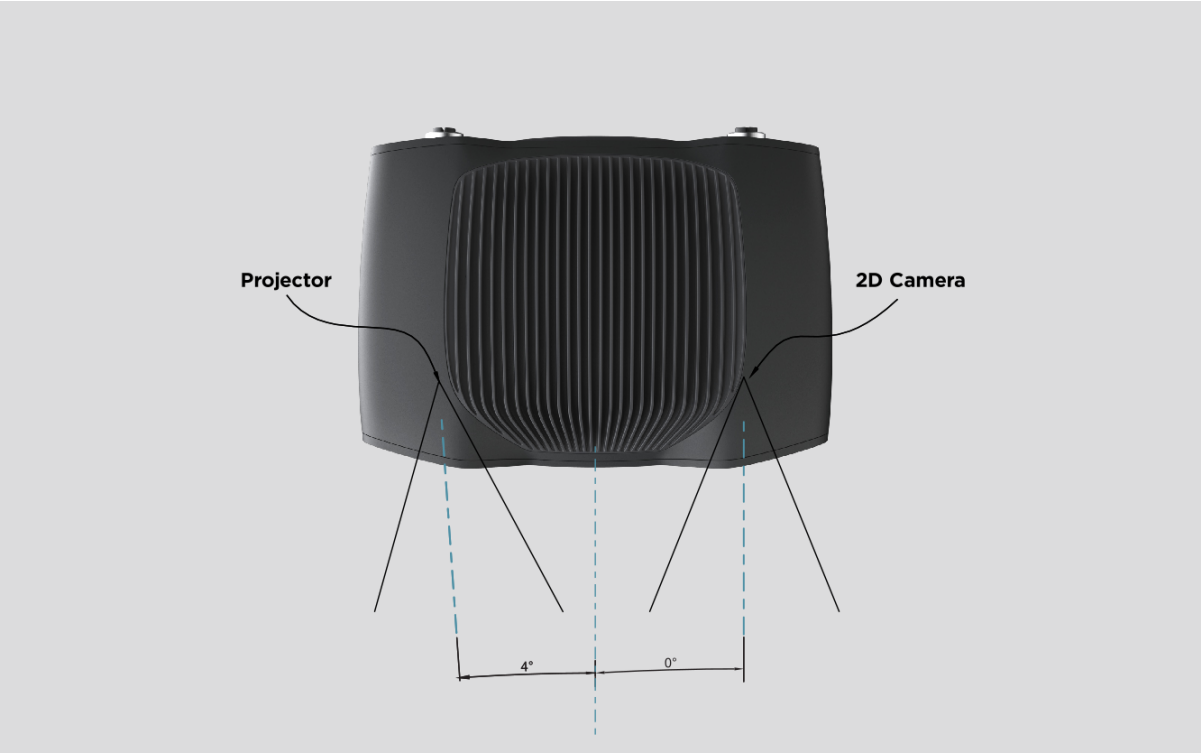
4.4. Positioning Correctly

Mounting the camera straight above the scene is most common and recommend.

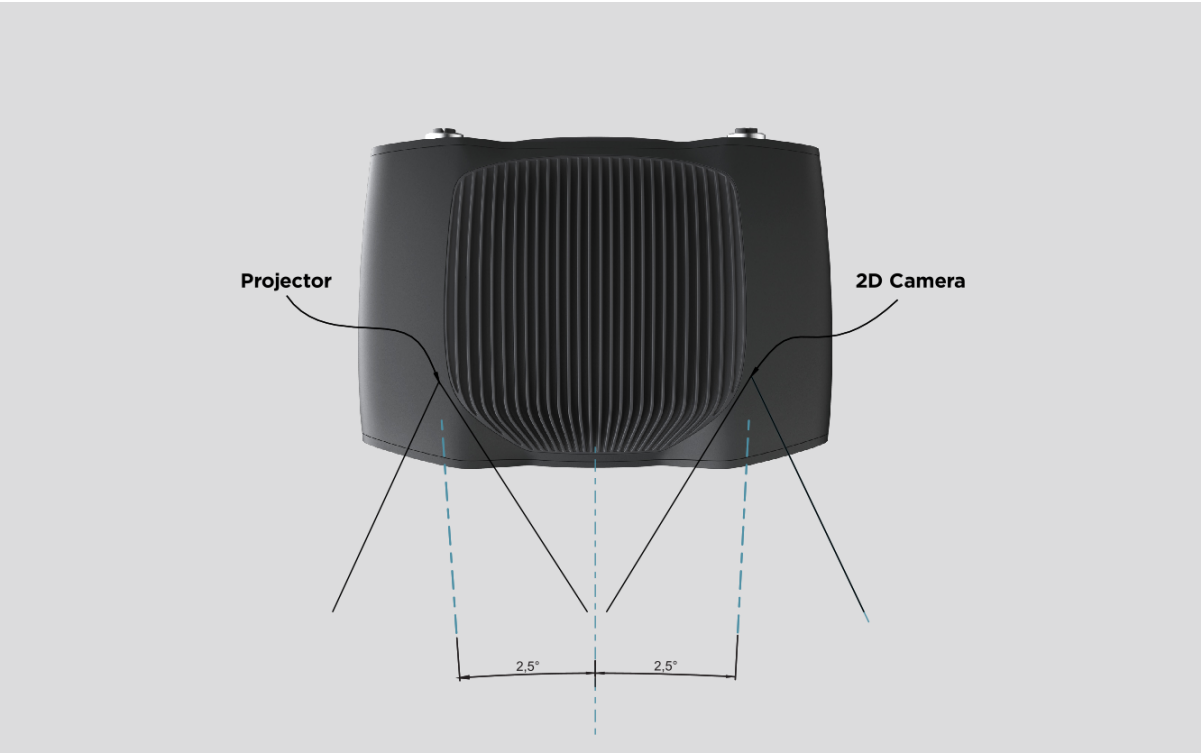
It is especially beneficial for imaging transparent objects and large surfaces that are extremely specular, and in particular, also dark. Here you will benefit from mounting the camera perpendicular to the object to maximize the signal back to the camera.

The 2D camera and the projector have an angle with respect to the center axis. This should be considered if it is desired to have the camera perpendicular to the scene.

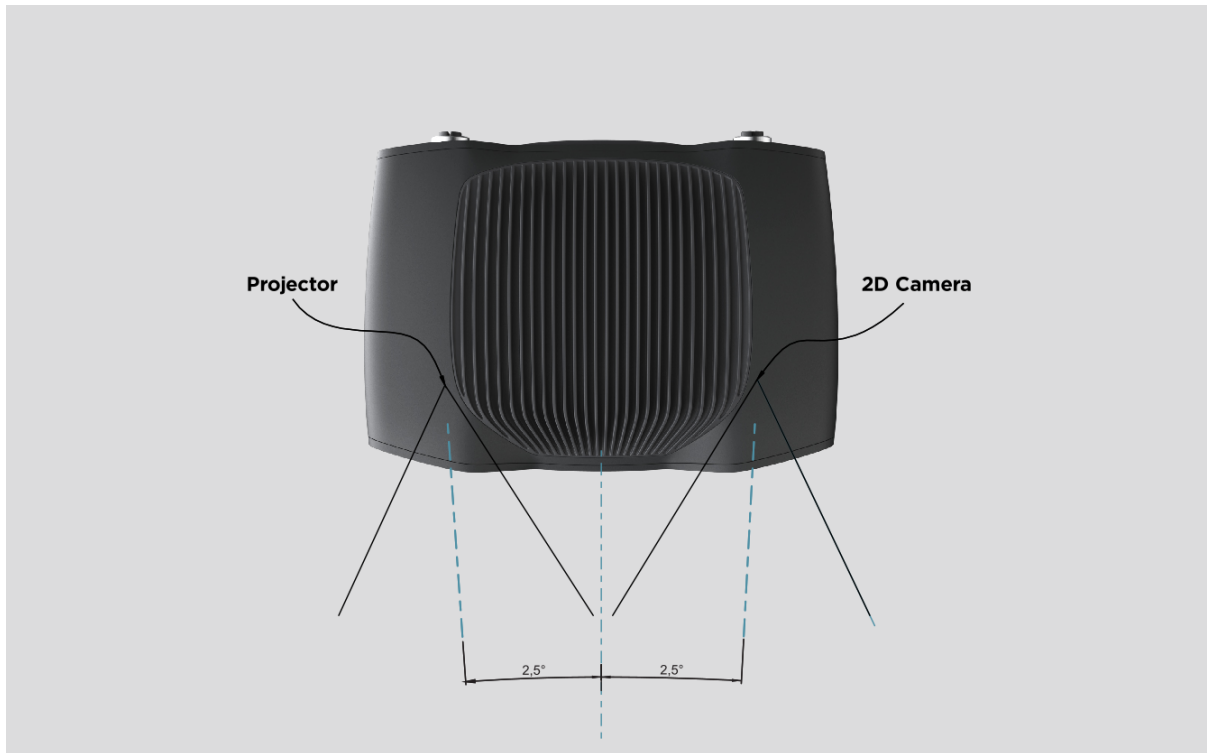
MR130/M130



LR110/L110

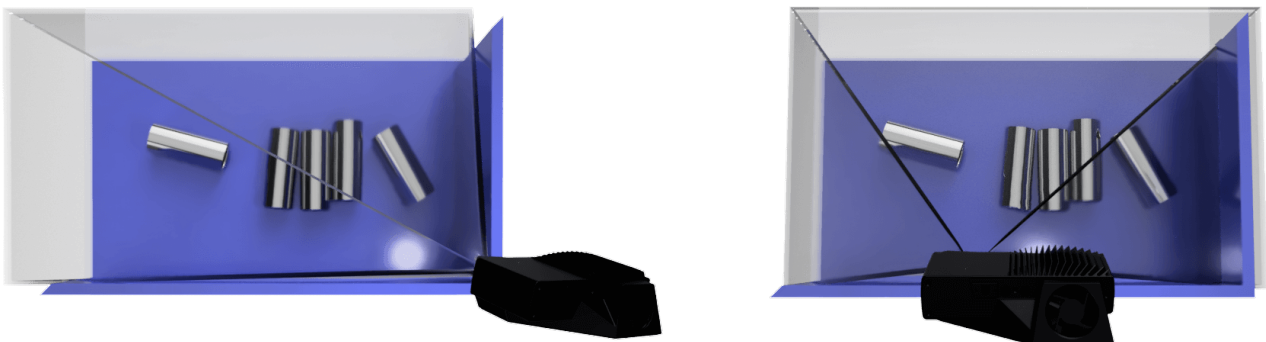


MR60/M60



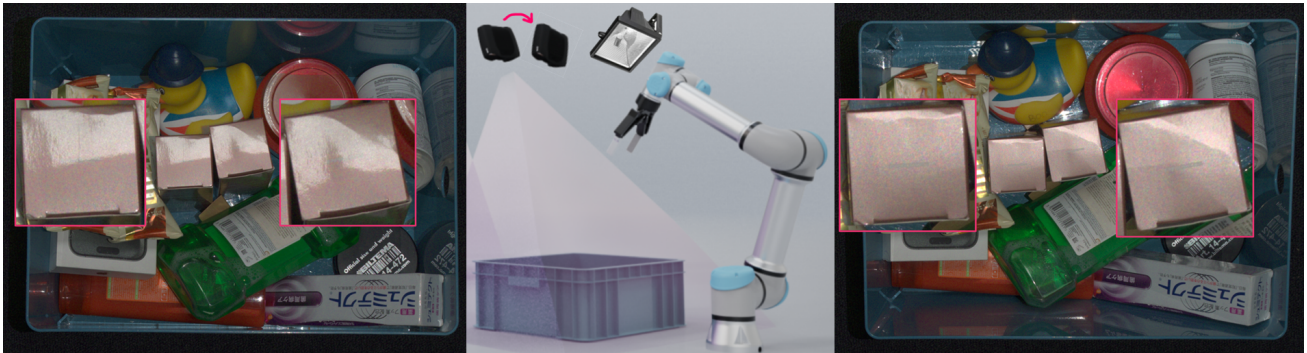
In bin-picking applications

In presence of strong interreflections from the bin walls, you can place the Zivid camera projector above the back edge or above the rear corner of the bin (see images below). Pan and tilt it so that the 2D camera is looking at the center of the bin. The projector rays should not fall on the inner surfaces of the two walls closest to the projector; they should almost be parallel to those two walls.



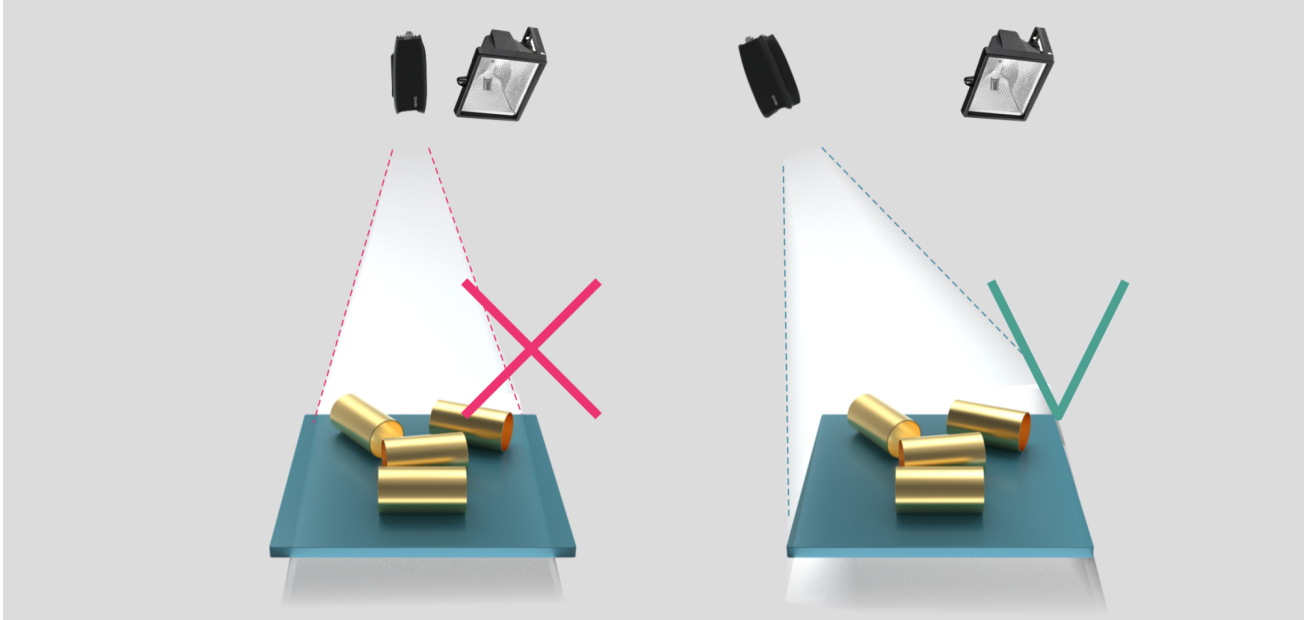
Mounting the camera this way minimizes interreflections from the bin walls, and also frees up space above the scene for easier access for tools and robots.

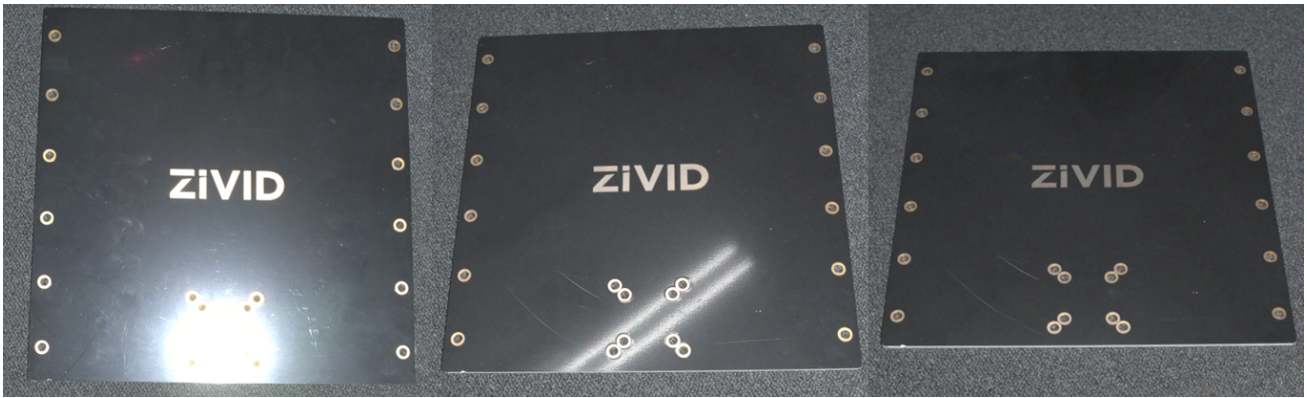
In strong ambient lighting conditions, direct reflections from the light source may create unwanted highlights in the 2D image. To minimize these highlights, try slightly moving or tilting the camera.



In surface imaging applications

For highly reflective surfaces, direct reflections from the light source, whether from the camera projector or an external light, can create unwanted highlights in the 2D image. To minimize these reflections, mount the camera at a slight tilt angle so that the reflected light is directed away from the camera's field of view. Adjusting the position of the light source or using diffused lighting can also reduce glare.





2D image with highlights from the projector (left), ambient light (center), and no highlights (right) depending on the camera position and angle.

Cooling clearance

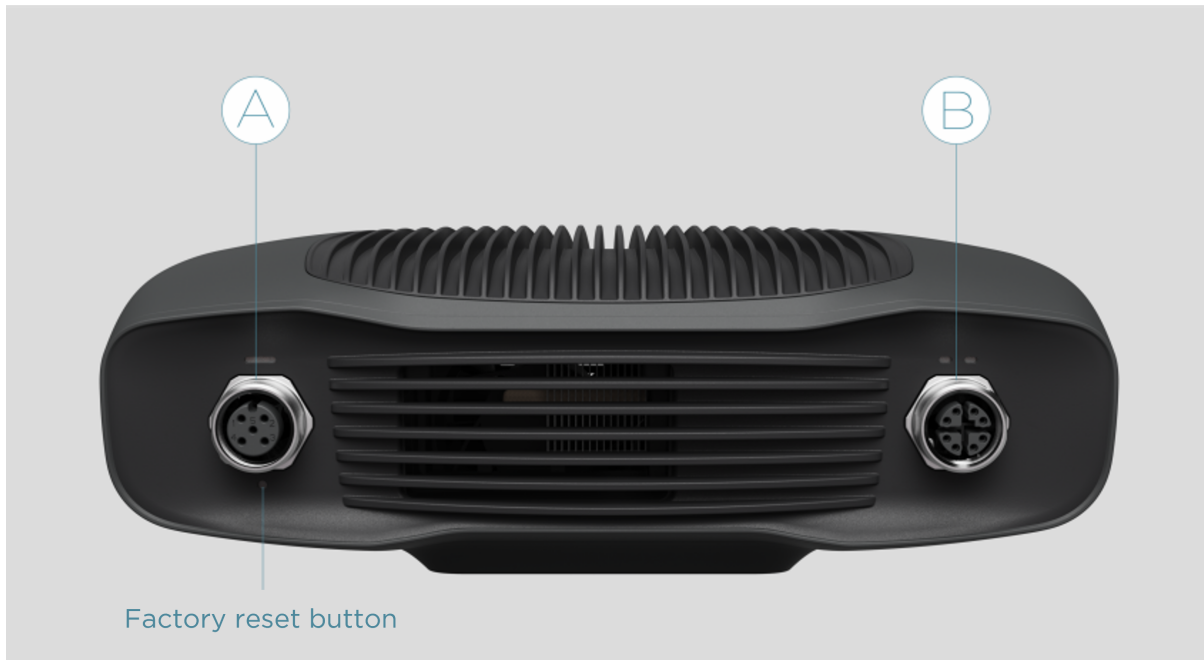
Zivid cameras use active and passive cooling, allow some space around the device for airflow, and do not block the air opening on its front and rear sides. See the [datasheets](#) for the operating temperature range for your camera.

Signal protection

Do not install Zivid cameras and cables next to high voltage devices that can generate high levels of electromagnetic disturbance. Do not route camera cabling through the same trunks/conduits with AC power cables and cables emitting high levels of disturbance.

5. Connectivity and Power Supply

5.1. Connectors



A. M12-5: Power Connector 24V, 5A DC

B. M12X: Ethernet Connector CAT 6A

Check Zivid [Approved Ethernet Cables](#) for more information.

Factory reset button

Pressing the factory reset button will perform different actions depending on how long you press it:

Reset (power cycle):

Intermittent press or hold for less than 5 seconds.

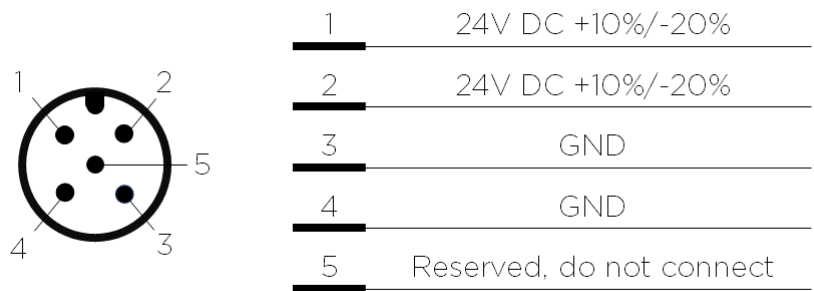
Reset to factory IP address:

Hold for 5 to 10 seconds until the Power LED turns green

Revert to factory installed firmware:

Hold for more than 10 seconds until the Power LED turns yellow.

Power supply interface



Optional mating connector: TE Connectivity AMP, 1838275-3 (Digikey: A97645-ND)

Tip

It is required to use both pins for 24V and for GND.

For more information about power supply and cables please see [Approved Power Supply And Power Cables](#) .

Data cable

Zivid camera uses a dedicated ethernet cable for data transmission. See Zivid [Approved Ethernet Cables](#) for more information.

The table below provides the Zivid Ethernet cable pinout.



5.2. Connecting to the computer

- Plug the power supply first into the “24V”.
- Plug the Ethernet cable into the camera and connect it to your computer.
- Plug the power supply into a power outlet.

Note

On disconnect, follow the procedure in reverse, disconnect mains power first.

Ensure that all connections are screwed in tightly. The coupling nut of the M12 screw connectors can in some cases be hard to screw in. However, when installed correctly they provide a robust and reliable connection.

Check [System Requirements](#) for performance considerations and review performance by observing the [status Indication LEDs](#).

Use the AC/DC adapter supplied with the unit to ensure compliance with emission and immunity standards.

The Zivid camera is protected against reverse polarity and against overheating by a thermistor that physically removes the power.

The Zivid camera uses Ethernet communication and needs 10 Gbps for best performance. Your computer may not have a port for 10 Gigabit Ethernet. In that case, you can connect to it using an adaptor for 10GBASE-T (10 Gbps copper Ethernet) to Thunderbolt 3. At a reduced performance you can also use 1000BASE-T and NBASE-T (1 Gbps, 2.5 Gbps, and 5 Gbps over copper) to USB adapters.

Recommended network cards and adapters

We have successfully tested and recommend the following hardware:

- [ASUS XG-C100C 10G Network Adapter PCI-E x4 Card](#)
- [QNAP QNA series Thunderbolt 3 to 10GbE Adapter](#)

Caution

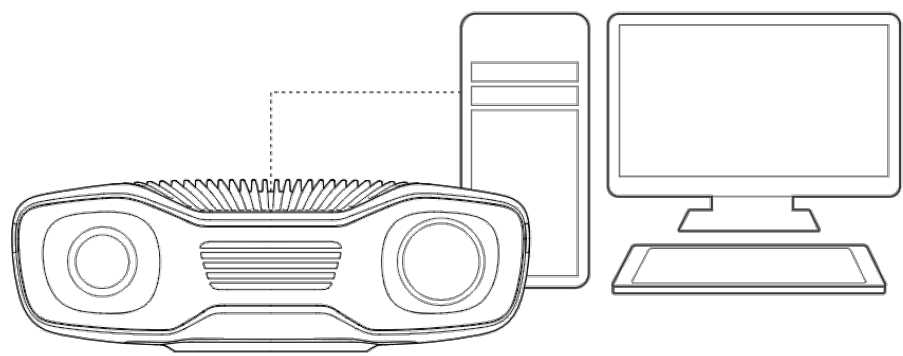
USB-based network adapters have reduced and more variable capture speed, and can occasionally give errors when using the camera. Our recommendation is to use 10Gb PCI Express cards for optimal performance.

Warning

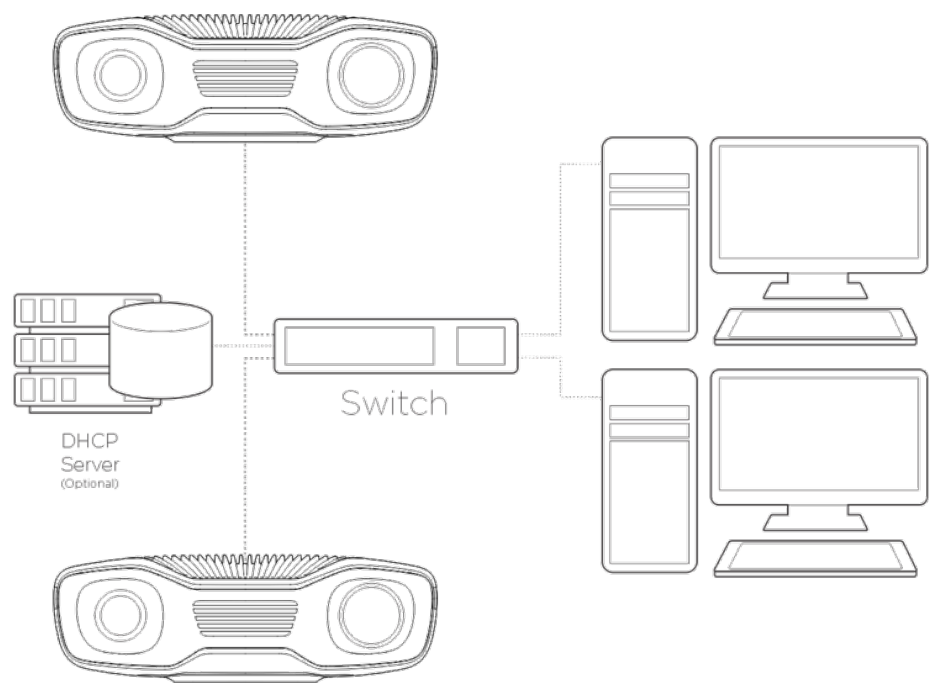
Use only [Zivid approved Ethernet cables](#).

Network Topology

Direct connection



Connection via switch



6. Support

For more information, visit:

support.zivid.com



The Zivid Knowledge Base offers solutions to frequently encountered issues and questions concerning Zivid products, encompassing both software and hardware aspects. Additionally, you'll discover comprehensive articles exploring our camera technology, best practices, and various 3D imaging techniques, including structured light. These resources aim to enhance your understanding and utilization of our product.

7. Service and Maintenance

The device contains no user-serviceable parts inside. The product warranty will be void if opened.

Follow the below instructions to ensure that your Zivid camera is well maintained:

- Check screw connections and connectors at regular intervals.
- Do not block the air opening on the front and rear sides of the product.
- The unit uses active and passive cooling, allow some space around the device for airflow.
- Use a small vacuum cleaner or a small canister of compressed air to remove dust or other accumulated particles. This applies to both the glasses and in between the ribs of the heat sink.
- Regularly [clean optical glass parts of the device](#) .
- Check and update the calibration on a yearly basis by performing [Infield Correction](#) (and [Hand Eye](#)) when necessary.

8. About Zivid

Zivid is a market-leading provider of 3D machine vision cameras and software for next generation robotics and industrial automation systems. Its Zivid 2+ and Zivid 2 products are regarded as the world's most accurate real-time 3D color cameras and bring human-like vision to the smart factories and warehouses of Industry 4.0.

To find out more about Zivid, visit:

www.zivid.com



E-mail

Technical support: customersuccess@zivid.com

Sales: sales@zivid.com

General: info@zivid.com

Phone

Zivid HQ-Oslo, NO | +47 21 02 24 72

Zivid Sales-Stuttgart, DE | +49 151 72 939 674

Zivid Sales-Austin, TX, US | +1 (847) 345-7691

Zivid Sales-Xiamen, CN | +86 139 5012 9074

Zivid Sales-Seoul, KR | +82 10 8984 5350

Zivid AS
Gjerdrums vei 10A
0484
Oslo, Norway

See everything.

Copyright 2015-2025 (C) Zivid AS